



Daniels Memorial

HEALTHCARE CENTER

2020

ANNUAL

REPORT

HEALTHCARE,

406.487.2296

105 5th Avenue East

Scobey, MT 59263

danielsmemorialhealthcare.org

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LETTER TO THE COMMUNITY

Thank you for another fantastic year of supporting Daniels Memorial Healthcare Center! As we continue to enrich the health of those we serve and strengthen our community for the future, it is clear that our success continues to depend on you.

First and foremost, thank you for trusting DMHC with your healthcare needs. Despite the ever-increasing options available in the market, you have been steadfast in seeking out DMHC to care for you and your families. In fact, as you will see in this report, the number of patients and services continues to grow every year. DMHC will continue to improve our quality, our service lines, and our dedication to you so that we remain your provider of choice.

Thank you for the financial support you have given to our organization over many years. This year you once again voted to support the hospital district tax levy which provides critical funding for our aging infrastructure. You also provided outstanding support to the Daniels Memorial Healthcare Foundation which enabled DMHC to enhance our capabilities. We realize you have many options for your generous charity and we will remain good stewards of your investment.

Thank you for supporting the DMHC team this last year. The ongoing public health emergency has strained many hospital facilities, including our own. What a blessing it is to have a community such as ours to encourage, support, pray for, and assist our team. When our days return to normal, we will most remember how you came to our side and uplifted us.

Thank you for your volunteer efforts as well. Time is truly a precious resource and when you volunteer your time to DMHC, it is a contribution that we will never be able to repay.

Thank you for the last 76 years. In April 2021 we will celebrate our 77th year as an organization and the 69th year of our hospital facility. As we look to our community's future, DMHC clearly will be instrumental. Over the coming year DMHC will continue to enhance our health services, our community, our team, our partnerships, and our technology in order to ensure your grandchildren have an oasis for health and healing for many years to come.

Thank you to the Daniels Memorial Hospital Foundation. Their fundraising efforts each year are appreciated by the entire team at Daniels Memorial Healthcare Center. This first Annual Report is provided by their generous financial support.

In a year that none of us will soon forget, we can only say thank you!

Paul Kanning
Board Chair

MISSION, VISION & VALUES



MISSION

We are dedicated to enriching the health of those we serve and to strengthening our community for the future.

VISION

Daniels Memorial Healthcare Center will be an oasis for health and healing and be recognized nationally as a top 100 critical access hospital.

VALUES

Passion

Respect

Integrity

Dependability

Empathy

DANIELS MEMORIAL HEALTHCARE CENTER

Daniels Memorial Healthcare Center has been serving the community since 1944. We strive to make a difference in the lives of the people and community we serve.

Daniels Memorial continues to be a member of National Health Service Corps, with a promise to serve all our patients regardless of inability to pay and offering discounted fees for those who qualify.

We are committed to:

- Comprehensive services that offer the community benefits of the healthcare system.
- Deliver these services in a convenient and courteous manner.
- Treat every person with respect and dignity.
- Continuously improve building a strong and healthier future for our community.

OUR SERVICES



Daniels Memorial was established in 1944 by optimistic healthcare pioneers. Today, Daniels Memorial proudly stands as a 501c(3) not-for-profit, 25 bed Critical Access Hospital with a Rural Healthcare Clinic, Physical Therapy Department and 24hr Emergency Department.

Critical Access Hospital

- Acute Care
- 24-Hour Emergency Services
- Level 4 Trauma Designated Facility
- Financial Assistance
- Laboratory Services
- Lifeline
- Long-Term Care (Intermediate Swing Bed)
- Outpatient Services
- Radiology: X-Ray, CT Scan, Ultrasound, MRI, Mammography
- Rehabilitation: Physical, Occupational, Speech and Pool Therapy

Rural Health Clinic

- Annual Wellness Visit
- Behavioral Health
- DOT Medical Examination
- Financial Assistance
- Immunizations
- Sports Physicals
- Telehealth Services
- TeleMedicine Services
- Well Child Checks
- Women's Health

YEAR IN REVIEW

JULY 2019

Mission, Vision and Values

The Board of Directors approved to adopt the Mission, Vision and Values listed on page 4 for Daniels Memorial Healthcare Center.

AUGUST 2019

Foundation Golf Classic



The 18th Annual Daniels Memorial Charity Golf Classic tournament took place at the Scobey Golf Course on August 10, 2019. A huge thanks to our golfers, sponsors, gracious donors, and volunteers. Over \$11,000 was brought in from the Golf Classic, all which went toward purchasing and installing the new boiler system at Daniels Memorial.

Patient Privacy

A glass partition was built and placed at the nurses station and front reception desk to protect patient privacy.

SEPTEMBER 2019

Adopt-A-Highway



Employees donned work gloves and vests to collect litter on HWY 5 East of Scobey where Daniels Memorial has adopted a stretch of highway.

OCTOBER 2019

Strategic Plan Approved

The areas of focus for the strategic plan were approved by the Board of Directors and include Health, Community, Team, Partners, and Technology.

New Patients

Daniels Memorial reports 310 new patients in the past 13 months, resulting in a 78% growth.

NOVEMBER 2019

Annual Review

It was recorded as the first time in over 20 years Daniels Memorial had back to back years with net profit. The Hospital District contributed \$361,000 to the facility, which went toward deferred maintenance, electrical work, and a new fire alarm system.

Daniels Memorial became the largest employer in Daniels County.

DECEMBER 2019

Facility Upgrades

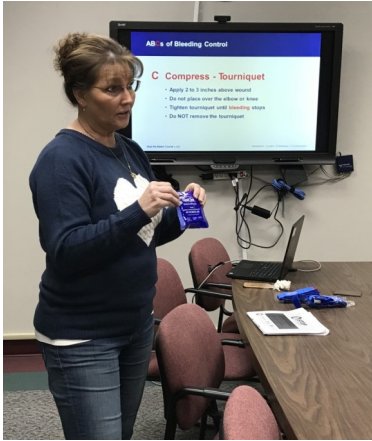


The 1998 fire panel was replaced and the entire facility was converted to LED lighting.

YEAR IN REVIEW

JANUARY 2020

Stop the Bleed—Save a Life



Sherry Garriett, FNP-BC, provided Stop the Bleed—Save A Life training for several RNs and strongly encourages not only medical staff but also community members, schools, hunters and families be given the tools to successfully stop a bleed.

Facebook Page Goes Live

Along with our new Facebook page, we also introduced our campaign, “We’re Healthcare. Plains and Simple.” We continue to focus on providing patients with efficient, effective and easy access to healthcare in a safe facility.

New Computers

The Board of Directors approved the purchase of 39 new computers for the facility to meet security requirements.

FEBRUARY 2020

Immunization Update

Daniels Memorial reported a 96% employee influenza vaccination rate, which matches 2018 as the highest rate to date. The facility had the highest childhood immunization rate in the state. As of February 2020, the Immunization Department administered 704 flu vaccinations.

American Heart Month



Employees raised awareness about heart health and preventing heart disease by wearing red in February.

MARCH 2020

Incident Command Activated



Daniels Memorial Incident Command Team was activated for the COVID-19 pandemic. Over the next several months, numerous new policies and procedures were created to continue providing safe care, including temperature screening at the Emergency Entrance. Employees in all departments experienced high work loads and constant change. The community responded with generosity and kindness, from providing homemade masks to meals, treats and support. Thank you very much!

YEAR IN REVIEW

APRIL 2020

New Ventilator



Greg Crowder, NP and Deanna Ferestad, NP lead training on the newly acquired ventilator. Thanks to the Beacon Community Foundation and the Daniels Memorial Hospital Foundation for contributing toward the purchase of a new ventilator and training in the emergency department.

Community to the Rescue



Thanks to Nemont for donating two new tablets for patients to video chat with family and friends.

Hospital Update



Daniels Memorial received \$917,000 for the Paycheck Protection Program and \$84,000 from the Ship Grant to assist in the COVID Pandemic.

The Board of Directors approved a 5 year Management Services Agreement with Billings Clinic. This continues a 19 year partnership.

Mask use, hand hygiene, and social distancing, were reiterated as high priority to keep each other healthy.



Thanks to numerous people and businesses for donating personal protective equipment including face masks, face shields, and gowns, for our employees.

YEAR IN REVIEW



MAY 2020

Hospital Week



During Hospital Week, employees were treated with new logo gear. The week was spent celebrating Daniels Memorial employees with games, breakfast burritos, meals, and ice cream sundaes while social distancing.



JUNE 2020

Hospital Mill Levy Passed

Thank you to the community for supporting healthcare in Daniels County. The Hospital Mill Levy passed with a 67% support rate.

Dog Days of Summer



Daniels Memorial hosted it's Annual Dog Days of Summer on June 26, 2020. The "Corona Dog" was introduced to the menu and was a favorite. Thank you for your support and coming out for your favorite hot dog and all the fixings!

FINANCIAL SUMMARY

Income Statement	Un-Audited*	Audited	Audited
	2020	2019	2018
Net Patient Revenue	8,254,101	7,354,827	7,080,939
Other Operating Revenue	727,657	151,287	160,552
Total Operating Revenue	8,981,758	7,506,114	7,241,491
Salaries & Benefits	5,071,420	4,866,740	4,776,424
Contract Staffing	844,856		
Purchased Services and Fees	690,539	1,330,779	1,343,277
Supplies	643,799	743,689	690,925
Other	549,428	635,778	509,436
Depreciation	191,050	171,786	225,816
Total Expenses	7,991,092	7,748,772	7,545,878
Operating Income	990,666	(242,658)	(304,387)
Non-Operating Income	1,160,718	560,598	747,608
Total Income	2,151,384	317,940	443,221
Federal COVID Stimulus Funds	1,391,356		
Net Income without Stimulus	760,028		

FINANCIAL SUMMARY

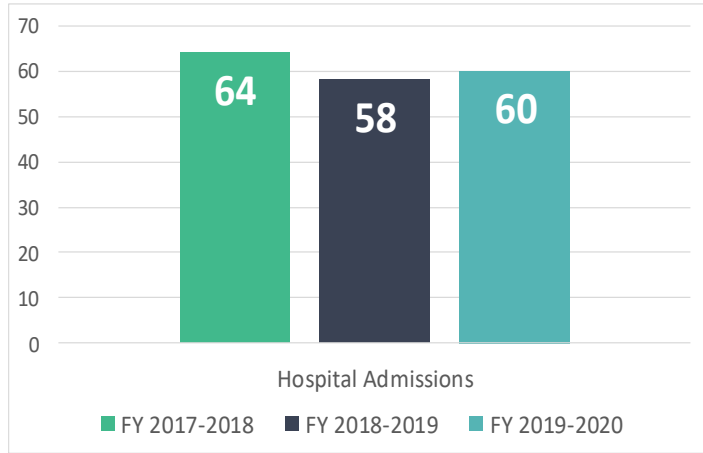
Balance Sheet	Un-Audited*	Audited	Audited
	2020	2019	2018
Operating Cash	1,579,845	462,316	474,406
Restricted Cash	3,553,821	188,463	
Patient Accounts	977,827	1,439,138	954,037
Supply Inventory	192,221	177,444	199,525
Other Current Assets	438,655	267,845	534,272
Total Current Assets	6,742,369	2,535,206	2,162,240
Property, Plant, and Equipment	1,284,430	1,112,878	915,373
Total Assets	8,026,799	3,648,084	3,077,613
Accounts Payable	202,129	776,228	716,540
Accrued Expenses	343,440	256,783	269,486
Other Current Liabilities	2,913,401	282,737	223,187
Current Portion of Debt	21,307	21,307	
Total Current Liabilities	3,480,277	1,337,055	1,209,213
Long Term Debt	208,796	124,689	
Net Assets	4,337,726	2,186,340	1,868,400
Total Liabilities and Net Assets	8,026,799	3,648,084	3,077,613

*Audit is not complete due to lack of audit guidance for Federal COVID funds.

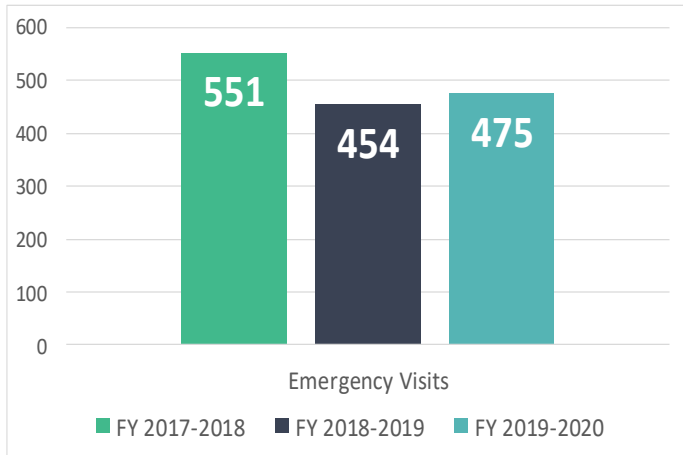
FINANCIAL SUMMARY



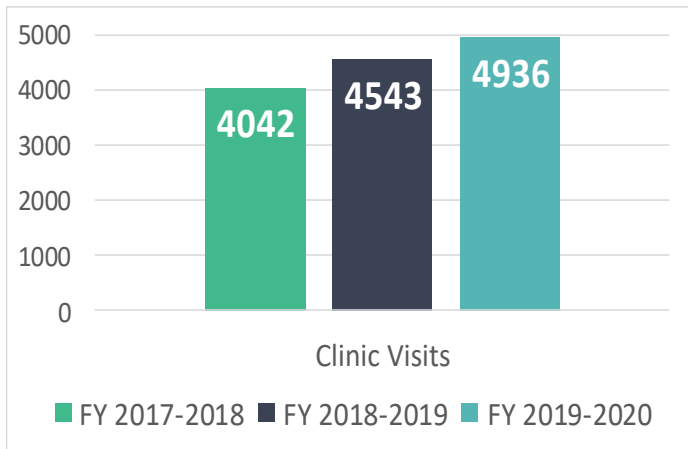
HOSPITAL ADMISSIONS



EMERGENCY VISITS



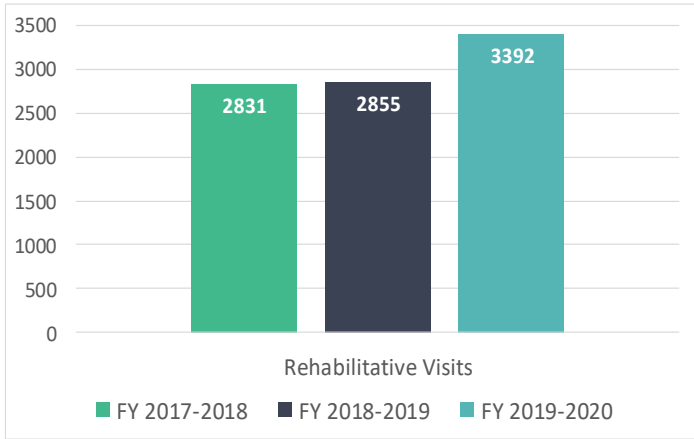
CLINIC VISITS



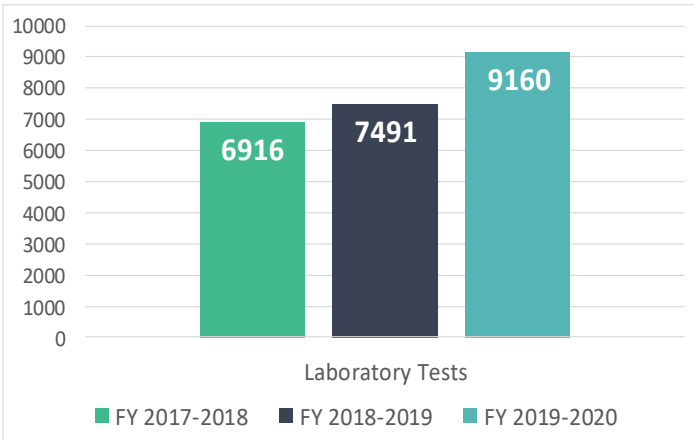
FINANCIAL SUMMARY



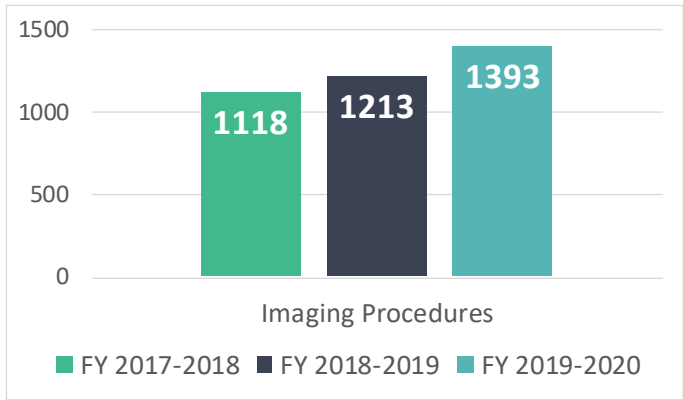
REHABILITATIVE VISITS



LABORATORY TESTS

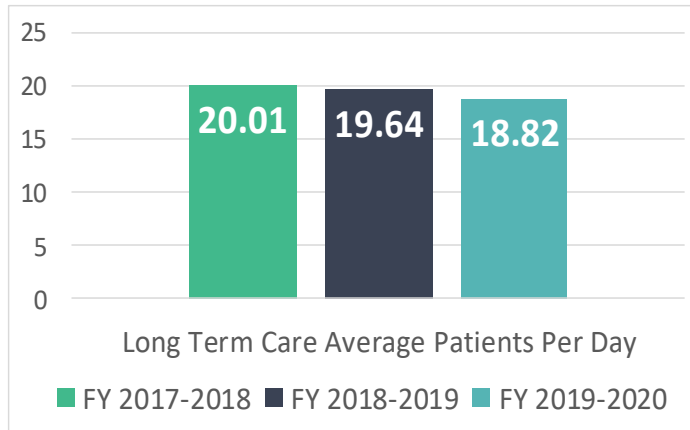


IMAGING PROCEDURES

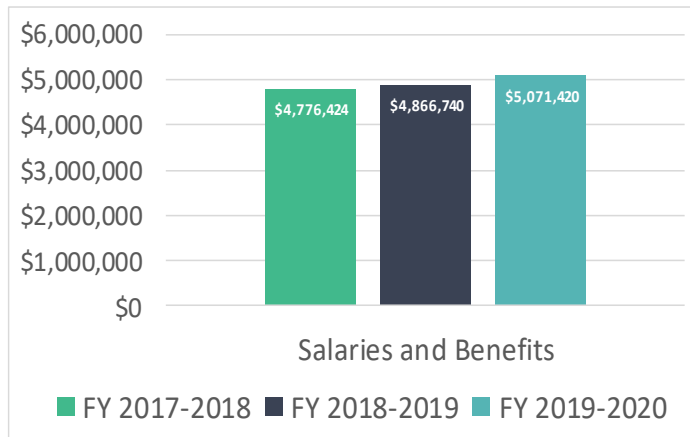


FINANCIAL SUMMARY

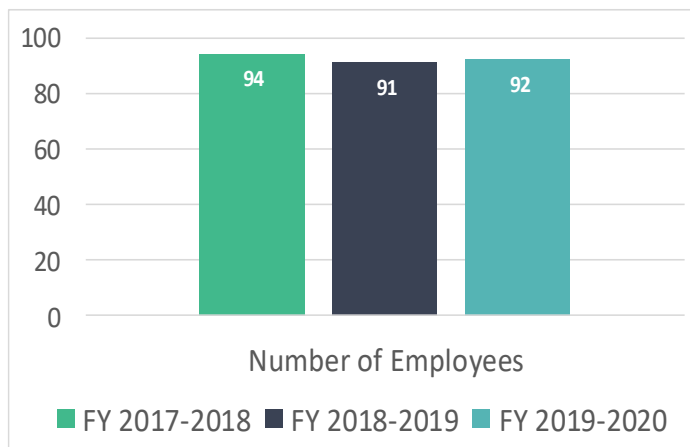
LONG TERM CARE AVERAGE PATIENTS PER DAY



SALARIES AND BENEFITS



NUMBER OF EMPLOYEES



LEADERSHIP

FISCAL YEAR (FY) 2019-2020

MEDICAL STAFF

Don Helland, M.D.

Medical Director (FY 19-20)

Greg Crowder, FNP, NP-PHC, ACHPN

Specialty: Behavioral Health

(Joined 2018)

Deanna Ferestad, FNP-BC

Specialty: Primary Care

(Joined 2016)

Sherry Gairrett, FNP-BC

Specialty: Trauma Director

(Joined 2018)

Randi Rath, PA-C

(Joined 2019-2020)

BOARD OF DIRECTORS

Paul Kanning—Chair

Carrie Wilson—Vice Chair

Jack Pittenger—Treasurer

Jedda Barron—Secretary

Caitlin Buer

Liana Handran

Jedd Lekvold

Alycia Nathe

Tanner Trower

SENIOR LEADERSHIP

Eric Connell, MHA, MBA—Administrator and CEO

Missy Aldrich—Clinic/Business Office Manager

Wendy Dahl, CPC—HIM Director/Compliance Officer

Edith Huda—HR/Purchasing Manager

Koby May—Executive Assistant/Marketing Coordinator

Kim Wangerin—Senior Financial Analyst

Jessica Winge-Petersen, RN—Director of Nursing Services



This Annual Report provided by generous support of
Daniels Memorial Hospital Foundation.

**DANIELS MEMORIAL HOSPITAL
FOUNDATION BOARD OF DIRECTORS**

Mike McDermott—Chair

Nancy Lund—Vice Chair

Kim Fjeld—Secretary/Treasurer

Don Hagfeldt

Myra Tade

Chance Hammer