



# Daniels Memorial

HEALTHCARE CENTER

## DANIELS MEMORIAL HEALTHCARE CENTER Annual Meeting Minutes November 23rd, 2019

**Members Present:** Paul Kanning, Board Chair, Carrie Wilson, Vice Chair, Jedda Barron, Secretary, Jack Pittenger, Treasurer, Liana Handran, Tanner Trower, Tara Thomas, Mike Bjarko, Eric Connell, CEO

**Members Absent:** Jamie Zumbuhl, Gary Tomljenovich

**Others Present:** Vern Carda, Billings Clinic, Pat McConnell, Billings Clinic, Sheri Crowder, Daniels Memorial Hospital Foundation Director

Meeting was called to order at 9:00 am by Chairman Paul Kanning.

**Approval of Minutes:** Ana Brenden moved to approve minutes as written. Motion seconded by Niki Larson. Motion carried.

**Presentation of Board Nominees:** Chairman Paul Kanning, thanked and introduced the board members and guests who took their time to come and invest themselves in the hospital. There were five positions open on the board of directors with six nominations- Carrie Wilson, Jack Pittenger, Jedd Lekvold, Caitlin Nyby, Alycia Nathe and Connie Wittak. Votes were tallied and the new board members elected were Carrie Wilson, Jack Pittenger, Jedd Lekvold, Caitlin Nyby and Alycia Nathe.

**Billings Clinic Update:** Vern Carda, Vice President Regional Operations for Billings Clinic thanked the board for their time, energy and dedication to the facility. Vern thanked the group and expressed appreciation for participation and for being a partner with Billings Clinic. For future news, Vern shared that Billings Clinic named Dr. Scott Elner the new CEO, who will begin on January 6, 2020. Billings Clinic is looking for partners available such as Intermountain Health to utilize telemedicine more and so patients can access care with providers through handheld devices.

**Finance Update:** Pat McConnell provided the financial update for Daniels Memorial. Pat explained that an audit firm named Wipfli was hired to give an independent review of the finances at the hospital. Wipfli gave an unmodified opinion (meaning clean audit) on June 30, 2019 for the fiscal year. 2019 operating revenue increased by \$275,000 and the operating margin and patient gross yield were improved over the prior year, resulting in a positive bottom line of \$318,000 for the year. Eric and team were able to renegotiate the Blue Cross Blue Shield agreement and filled the provider positions. This is the first time in over 20 years Daniels Memorial has back to back years with net profit.

Jim Buer moved to approve the audit. Motion seconded by Ross Fladager. Motion carried.

**Foundation Report:** Sheri Crowder introduced herself as the new director of the Daniels Memorial Hospital Foundation as of October 1, 2019. The foundation office has relocated to the basement of the hospital.

**Hospital District Report:** Liana Handran stated that the Hospital District contributed \$361,000 to the facility which included deferred maintenance, electrical and the new fire alarm. These are the red ticket items from the master plan and there is a lot left to do for 2020. Daniels Memorial is now the largest employer in Daniels County.

**CEO Report:** Eric Connell gave the Daniels Memorial update. He shared Nancy Lund's experience at Daniels Memorial, with her permission. Eric reviewed the five key opportunities for Daniels Memorial from the 2018 annual meeting. Eric reported on the changes taking place in healthcare service. 1. A greater emphasis on health and quality of life, 2. Reduce variation in outcomes through system thinking, 3. Use of smart phones and technology to access care, 4. Greater focus on consumer choice, and 5. Disruptions such as Amazon, which will force us to adapt. Eric reported on the Strategic Planning Process and touched on the new mission, vision, and values and how it drives the staff and helps makes decisions at the hospital. Medical deserts are around us and we refuse to let that happen here. We strive to be an oasis for those in need and look to be recognized nationally as a top 100 critical access hospital. The five categories the board has selected around which management is performing a gap analysis are: Health, Community, Technology, Team and Partnerships. Daniels Memorial is engaging a consultant to perform an in depth market analysis of our services and advise on strategic facility investments. This will help us grow and adapt over time. We will differentiate our organization on our values- Passion, Respect, Integrity, Dependability, and Empathy.

Motion to adjourned, at 10:30 a.m. by Lacey Southland. Motion seconded by Niki Larson. Motion carried.

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Chairman